Med Care Admin, 11th Floor 25 Sigourney St. Hartford, CT 06106-5033



STATE OF CONNECTICUT DEPARTMENT OF SOCIAL SERVICES

PF 00001

Client Name Client Address City, State, Zip

Client ID: 999999999

We are writing to tell you about a change in the way your behavioral health services will be managed under Medicaid. Behavioral health services are services for mental health or substance abuse problems.

Starting April 1, 2011, the Connecticut Behavioral Health Partnership (CT BHP) will manage behavioral health services that are covered by Medicaid. <u>There is no change in the types or amount of services that are covered.</u> The only change is that your services are now managed by the CT BHP.

Under the CT BHP you:

- May call a provider directly to get care
- Do not need a referral to get behavioral health services

Your ConnectCard has information on it that helps you receive services. If you do not have your ConnectCard, you may give a provider your client ID number or other information about you.

To find a provider or for more information:

- Go to the CT BHP web site at <u>www.ctbhp.com</u> or
- Call the CT BHP at 1-877-552-8247

If you are hearing impaired you may call TTY at (866) 218-0525.

There will be <u>no change</u> in the way your other <u>medical</u> services are covered or managed.